

March 14, 2005

Roger Andrus, ID# 181-60
Merit Moving Systems, Inc.
5655 Dolly Avenue
Buena Park, CA 90621

Dear Roger:

At the UniGroup companies, "Safety is Our First Priority," and we proudly recognize your commitment to exceptional service by announcing that you have earned United's prestigious Safe Driving and Excellent Performance Award for 2004. You are among an elite group of van operators who have accumulated the best safe driving and overall performance records during this past year, helping United Van Lines to maintain its status as the #1 household goods carrier.

The safe driving/excellent performance recognition is based on the following criteria:

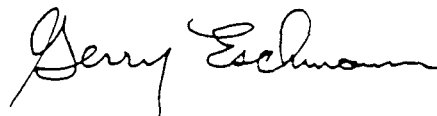
- Qualified in United service for the entire period of January 1 through December 31, 2004, and operating a minimum of 55,000 miles.
- Maintaining a preventable accident-free record for the year and keeping all operating qualifications up-to-date.
- Operating without any moving traffic citations or out-of-service deficiencies found at roadside safety inspections or unsafe driving complaints.
- Maintaining a Van Operator Total Performance (VTOP) score of 100 in safety with a cargo claim liability below 1.5% and an exceptional on-time service pickup/delivery.
- Maintaining your equipment in a safe, roadworthy condition.

You are, indeed, one of United's "BEST of the best" in promoting highway safety and projecting a professional image to the motoring public. In recognition of your performance during 2004, United is pleased to present you with the enclosed certificate and a 14k gold pin in the shape of the United States and imprinted with the Safe Driving and Excellent Performance logo for you to wear proudly to proclaim your accomplishment. CONGRATULATIONS, and thank you for your commitment to safety.

Sincerely,



David Bengston
Director, Safety & Loss Control



Gerry Eschmann
Manager, Safety

Enclosures

C: Agency Principal
Van Operator File