



January 5, 2007

Mr. Larry Stanley  
Merit Moving Systems, Inc., U-181  
5655 Dolly Avenue  
Buena Park, CA 90621

Dear Larry:

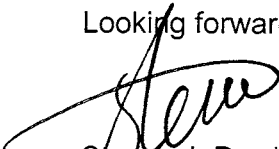
Due to large increases in LTL Electronics and Truckload volume, 2006 has been a challenging year providing service for the Special Products division. Limited fleet sizes required us to rely on Brokerage and Household Goods vans for supplemental hauling in order to service our customers. Now, as we enter a traditionally slower time of year for Special Products tonnage, we are loosening booking restrictions and accepting nearly every booking opportunity presented to us.

Through the year, we have worked with a group of our largest bookers and haulers to develop ways to become more efficient, while providing opportunities to increase booking revenue. As a result of this group's efforts, several policy changes were recently approved by the Board of Directors. Complete details can be found in Mayflower General Bulletin 2046/United Van Lines Bulletin 11-06, dated Dec. 19, 2006.

As we work through the challenges of implementing these significant changes, it is clear some agents we work with are true assets helping us 'get the job done'. I am pleased to inform you that our operations team has identified your agency as one of those "good guys". Your organization helps shoulder the burdens presented by large amounts of volume with very short notice. When we ask you to help, you are willing to jump in, even if doing so adversely affects your own operation. I would like to specifically acknowledge Tom Straughan, who was recognized as a key "go-to" player for us. On behalf of UniGroup and TSG Operations, and from me personally, **thank you** for your continued support. It is agents like you who help us get the job done and for that we are very grateful.

Thanks for all you do to help make UniGroup the industry leader!

Looking forward to a great 2007,

  
Steven J. Dawkins  
Senior Executive Vice President  
Domestic Operations Services

*Thanks, Larry!*  
*Stew*