

The Quality Shows In Every Move We Make

March 2, 2007

Sandy Hemphill
Merit Moving Systems
5655 Dolly Avenue
Buena Park CA 90621

Dear Sandy:

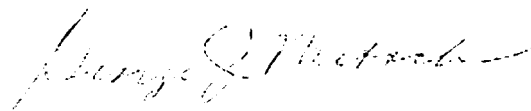
United's Organization Development and Quality Management team would like to add our personal congratulations to you for your selection as a 2007 Heart of Quality Honorable Mention Award Winner. While not the top award, it means you are in the elite group at the top of the service performance charts and well positioned to move up to Heart of Quality Award Winner status next year.

You are to be commended for achieving consistent service excellence. Your customers have recognized your superior service through their ratings in returned Customer Service Surveys. Clearly, you have worked very hard to earn your customers' confidence and loyalty.

One of the benefits of achieving the Heart of Quality honorable mention is the opportunity to publicize your achievement on your business card along with the year you received this recognition.

Once again, congratulations to you, and thank you for your ongoing commitment to United's Service Quality Process.

Sincerely,



George J. Mitsch
Vice President
Organization Development & Quality Management
GJM/let

2007