

From: Brian Coughlin
Sent: Tuesday, August 11, 2009 1:00 PM
To: 'TSTEINHAUER@MERITMOVINGSYSTEMS.COM'
Cc: Patricia Guarnieri
Subject: YOUR DRIVER TERRY SAMDAL

Tom,

Recently your driver Terry Samdal hauled a shipment of mine from UT to CA. Shippers name is Wyatt Grantham #382-868-9. This was a Cartus Corp order and I received the Van Line Evaluation from the client on what the shipper had to say about his move experience. He was very impressed with Terry and I felt it necessary to share it with you and hope that you pass it on to him. The evaluation is attached. Please shake his hand and give him a thanks from everyone at William B. Meyer, Inc. for taking good care of our shipper.

Regards,

BRIAN J COUGHLIN
CUSTOMER SERVICE COORDINATOR
WILLIAM B. MEYER, INC.
800-873-6393 EXT. 215
DIRECT 203-383-6215
FAX 203-375-1624