

April 25, 2010

Mr. Tom Steinhaver
Merit Moving Systems
5655 Dolly Avenue
Buena Park, CA 90621

Dear Mr. Steinhaver,

Frank Corrales managed our move from Manhattan Beach, California to Bend, Oregon this past March. The work was contracted through our doing business with Penn Corporate Relocation Services. Frank was fantastic, a true professional every step of the way. He's a great communicator where at all times we knew where our property was as he traveled north and he even arrived earlier than originally planned which was great news for us.

His nephew, Isaiah Ortiz worked with Frank for the unloading in Bend, Oregon. Isaiah too was a hard worker and very polite and helpful to all our requests as they unloaded the moving van.

Frank is a special person taking great pride in his profession and responsibilities. I know a lot can happen in the moving business and we are just appreciative our treasured items were under such good care.

Best wishes to your business and continued success,



Noel Lucky & Jeff Ris

Cc: Ron E. Larrieu, Penn Corporate Relocation Services
Frank Corrales, Merit Moving Systems